February 5, 2020

Dear Incoming 9th grade Families,

As you may be aware, the Mountain View Los Altos Union High School District experienced a cyber security attack on our systems last Wednesday, January 29, 2020. We have taken immediate actions to protect our data and enhance the security of our platforms. As a result, specific features in the SIS - AERIES system have been temporarily disabled.

We realize that this may impede incoming students’ ability to register for courses by the February 14th deadline. Please be assured that students will not be penalized for registering for courses after the 14th and all students will have the same priority in obtaining courses.

Moving forward, there are two options for registering for classes.

Option 1: We are extending the course selection window to Friday, February 28, 2020. We anticipate activating the SIS - Aeries feature in the next week and 8th grade students will be able to access their account and register for courses before the deadline.

Option 2: As a parent, you may register your student for classes using the SIS Parent Portal. The letter our office sent you on January 10, 2020 explains how to set up your Parent Portal account (see Step 2 in January 10th letter). This feature was not disabled.

To select courses, sign in to your Parent Portal account. Make sure you are viewing the correct student. Under the “Classes” drop down list, select “Course Requests Entry” to select courses. The letter we sent on January 10th explains how to select courses (see Step 3 in January 10th letter).

*If you choose to select courses using the Parent Portal, your student must return to the SIS-AERIES system and create their account once the system is activated (see Step 1 in January 10th letter).

We appreciate your patience and understanding during this challenging time. Please contact me directly at margarita.navarro@mvla.net if you need assistance or have any questions.

Best regards,

Margarita Navarro
Associate Superintendent of Educational Services